



February 18, 2004

Assistant Commissioner of Patents

Washington, DC 20231

RECEIVED

MAR 09 2004

Technology Center 2600

PROTEST UNDER 37 CFR 1.291(a)

Re: REMOTELY CONFIGURABLE MULTIMEDIA
ENTERTAINMENT AND INFORMATION SYSTEM WITH
LOCATION BASED ADVERTISING

US File # **20020046084**

Filed: 10/8/1999

Sirs:

Recently I found the above referenced patent filing and believe this filing has NOT issued in the U.S. The US File # is **20020046084**

I am voicing an objection as a concerned third party and as a U.S. Citizen. The patent filing describes at great length an advertising delivery system dependent upon a database maintained at the client level in a client-server ad delivery system. The appropriate ads are selected through profiling techniques at the server level then a database is created and downloaded via the internet (0019) to an "internet radio" (computer controlled multimedia entertainment and information system [0017]) that delivers advertising based upon location as well as program selection while in a vehicle. Uploads and downloads are performed through broadband wireless internet communications.

The only Claim presented is Claim 1. The abstract reads, "An internet radio for portable applications and uses such as in an automobile. The internet radio allows access to a host of audio, visual and other information. Normal radio channel function is provided along with programmable content and channel selection, as well as automatic content and channel updating by location and style. Internet access is also provided. Direct or targeted advertising, as well as electronic commerce is supported. Connection to the internet is through wireless communications. Programmability is achieved off-line via a web page and remote computer. Customized information is also communicated to the radio such as stock quotes, travel information, advertising, and e-mail. Onboard global positioning allows for channel updating by location, traffic information, geographic advertising and available similar content."

Consistently, the inventor describes the invention in internet terms ... because it is simply an extension of the internet relating to advertising delivery. Driving a vehicle from Point A to Point B is a purely voluntary exercise similar to surfing the internet and going to web sites at will. In a location based system, advertising is delivered based upon this voluntary user action in one form or another, albeit radio or a monitor screen or warning messages, to an advertising database (0019) maintained dynamically at the client level in the vehicle. The ads are then delivered to the user consequential to his or her actions. Descriptions of these actions and functions are described in (0019) (0020) (0037) (0041) (0063) (0066) and others.

This is referred to as "pull" advertising as a voluntary action on the part of a user interacts with a pre-established database and a targeted ad is displayed.

I am objecting to this patent filing as it is neither novel nor unique. It is of particular note that no prior art was submitted with this filing and only some vague references to server and user supplied profiling systems. The filers are correct that a targeted system based on URLs or keywords is more accurate and excels in its ability to deliver "relevant" ads at the exact moment of interest. However, the filers did not include the following references:

1. US Patent 6,141,010 ... similar technology
2. Gator.com (recently changed to Claria.com) has been marketing such a system since 1998 or 1999
3. WO9955066 (A1) or EP1076983 (A1) ... similar technology

There may be more prior art preceding the 10/8/1999 filing.

I believe the Examiner should look very closely at the Claim made and judge accordingly.

(1 of 1)

6,141,010
October 31, 2000

Computer interface method and apparatus with targeted advertising

Abstract

A method and apparatus for providing an automatically upgradeable software application that includes targeted advertising based upon demographics and user interaction with the computer. The software application is a graphical user interface that includes a display region used for banner advertising that is downloaded from time to time over a network such as the Internet. The software application is accessible from a server via the Internet and demographic information on the user is acquired by the server and used for determining what banner advertising will be sent to the user. The software application further targets the advertisements in response to normal user interaction, or use, of the computer. Associated with each banner advertisement is a set of data that is used by the software application in determining when a particular banner is to be displayed. This includes the specification of certain programs that the user may have so that, when the user runs the program (such as a spreadsheet program), an advertisement will be displayed that is relevant to that program (such as an advertisement for a stock brokerage). This provides two-tiered, real-time targeting of advertising--both demographically and reactively. The software application includes programming that accesses the server on occasion to determine if one or more components of the application need upgrading to a newer version. If so, the components are downloaded and installed without requiring any input or action by the user.

Claria - Corporate Overview - Overview - Netscape

File Edit View Go Bookmarks Tools Window Help

http://www.claria.com/companyinfo/

Mail Home Radio Netscape Search Bookmarks Internet Lookup

Claria Corporate Overview Overview

CLARIA.

CORPORATE OVERVIEW

Overview

■ Claria Corporation Overview

Claria Corporation is the leader in online behavioral marketing, serving over 38 million consumers and more than 900 Advertisers – including over 60 Fortune 1000 companies. Claria publishes advertising messages for top tier companies and agencies to consumers who are part of the GAIN Network. Claria's network of over 38 million consumers who agree to receive advertising based on their actual online behavior.

Unlike traditional demographic targeting, Claria's behavioral marketing model combines powerful insights into consumer behavior and the ability to deliver contextually targeted messages. The relevancy of the messages drives click-through and conversion rates up to 40 times higher than traditional banner ads – boosting campaign results to unprecedented levels. The difference is Claria's deep insights into consumer online behavior. Claria allows advertisers to target consumers based on their individual needs and interests resulting in industry leading ROI, not mass demographically targeted Web site populations.

In addition to its advertising network, Claria provides marketing research and business insights through its Feedback Research division. Feedback Research delivers in-depth analytics of consumer Web usage patterns across the entire Internet that cannot be attained via any other research provider. It also provides full service custom marketing research to Fortune 1000 clients. With exclusive access to the GAIN Network's 38 million consumers, Feedback Research surveys hard to reach consumers, based on their individual online behavior, quickly and cost-effectively.

■ History

Claria was founded in 1998 as The Gator Corporation to deliver the promise of one-to-one marketing on the Internet. The guiding vision was to develop a massive consumer audience by offering valuable web/software content for free in exchange for the right to show highly targeted advertising based on consumers' anonymous surfing behavior. Launched in June 1999, the Gator eWallet was the company's first free ad-supported software product, and it quickly grew to become the most popular product in its category.

By November 1999, Claria had revolutionized the online advertising industry by introducing its contextual and behavioral relevant online advertising model. This new advertising method resulted in unparalleled ROI for advertisers.

Claria headquarters are located in Redwood City, California, with U.S. offices in Los Angeles, Chicago, New York, Detroit, Austin, and International offices in the U.K. and Asia. Claria is backed by top-tier venture capitalists such as Greylock, Technology Circulator, Venture U.S. Venture Partners, Investor AB and Consolidated Capital.

esp@cenet document view - Netscape

File Edit View Go Bookmarks Tools Window Help

http://v3.espacenet.com/textdoc?A=Zetmeir&CLASS=1&CY=ep&LG=en&DB=EPDOC&det=AA&kw=Zetmeir&Submit=

Mail Home Radio Netscape Search Bookmarks Internet Lookup

esp@cenet document view

European Patent Office

Home Contact English Deutsch Français

Quick Search

Advanced Search

Number Search

Last Result

My patents list

Classification Search

Help

Quick Help

- Why are some tabs grey for certain documents?
- Why does a list of documents with the title Also published as appear sometimes and what are these documents?
- What does A1, A2, A3 and B mean after an EP publication number, which appears sometimes under the Also published as list?
- What is a cited document?
- Why do I not always see cited documents?
- Why do I sometimes see the abstract of a correspondent document?
- What is a mission?

Return to result list | Previous in results 2/10 Next in results

TELEPHONE CALL MANAGEMENT SOFTWARE AND INTERNET MARKETING METHOD

Bibliographic data	Description	Claims	INPADOC LEGAL status
Potent number:	CA2328913		
Publication date:	1999-10-29		
Inventor:	ZETMEIR KARL D (US)		
Applicant:	ZETMEIR KARL D (US)		
Classification:			
International:	H04M3/00		
European:			
Application number:	CA1996222013 10990414		
Priority number(s):	US1996062041 10990417 WD19960506102 10990414		

Also published as:

- WO9955066 (A1)
- EP1076983 (A1)

View INPADOC patent family

Abstract of CA2328913

A telephone call management computer program that provides both call management features and long distance savings for telephone consumers and marketing and advertising services for sponsor companies that wish to advertise to the consumer is disclosed. The call management program is initially stored on a host computer (12) and is then downloaded upon request to user computers (22) along with advertisement banners selected by the sponsor companies. When used, the program automatically front-loads a long distance carrier's PIC code in front of all long distance calls made from the user computers to permit consumers to automatically make long distance phone calls at discounted rates without memorizing numerous PIC codes and without continually shopping for the best long distance rate. The program also provides many enhanced telephone calling options and displays the banners and other advertising directly on the user computers (22) while the consumers use the program.